

If you are preparing to undertake driving lessons with Caledonian LDT post-lockdown, here's what you need to know.

Our goal is to provide a safe environment for you to learn in.

Your goal is to help us keep that environment safe for everyone else.

1.

The Day Before your lesson

If you are displaying symptoms of Covid-19

- a high fever
- a new, continuous cough
- loss of smell or taste)



Cancel your driving lesson.

You will not be charged. You should follow government guidelines regarding self-isolation. The earlier you cancel, the better it is for your Instructor. You may receive a text message asking you to confirm your current state of health.

2.

Just Before Your Lesson

Your driving instructor will have disinfected the interior surfaces of the car such as the seats, steering wheel, gearstick, mirrors, and other controls, along with the outside door handles.



You must wash your own hands 5 minutes before the start of your lesson. Your instructor will ask you to confirm that you've done this.

3.

The Driving Lesson

You may be required to supply and wear your own mask (we are awaiting final government advice on this). If your Instructor has a pre-existing condition, he or she may not be wearing a mask.



Your Instructor may check your temperature using a non-contact device.

Windows will be down when possible to help circulate air through the vehicle.

4.

Payments

We have encouraged our instructors to avoid cash payments. This reduces the risk of infection through paper notes and coins.

Payment may be requested by online banking or via a mobile card reader.



Should you really have no alternative to cash, please place the exact amount in an envelope for your Instructor.

5.

New Procedures

All driving instructors are having to adapt to new procedures in order to get back to work.



It's going to be a little strange. For all of us.

Please bear with us as we work through this process and help us to continue working, continue helping people pass their driving tests, and continue to earn a living.

Thank you for your support. We appreciate your business now more than ever.

FAQ

Q) Will I be charged if I cancel my driving lesson?

A) If you are cancelling due to you or a member of your immediate family displaying symptoms of coronavirus, you will not be charged.

Q) What if I start to display symptoms of coronavirus after my driving lesson?

A) You should immediately follow government advice on Test and Protect (Test and Trace in England).

Q) What else should I be aware of?

A) You will be within one-metre of your Instructor during your driving lessons. Face to face communication should be limited. To reduce the amount of time in the vehicle, we may in future introduce online methods of teaching. EG We may conduct the first ten-minutes of your lesson over the phone. More detail will be issued in due course.

Should you have any queries or concerns, please contact your Instructor or Head Office on 0800 043 3070.